



Instructional FAQs for Parents and Students

What is eLearning?

- eLearning is the use of technology to enable people to learn anytime and anywhere. eLearning days will offer a combination of paper-pencil and/or blended learning environment for students.

How will students and parents be notified if an eLearning day will be used in the case of emergency school cancellation?

- Families will be notified of eLearning days just as they are notified of school delays and closings via Robocalls, emails, and social media outlets.

What will it look like for students?

- Depending on your child's teacher, assignments and activities will be distributed through the following: Instructional packets, Google Classroom or Canvas.

What happens if my child needs assistance?

- Teachers have scheduled office hours Monday-Friday 9:00 am to 11:30 am and 1:00 pm to 3:30 pm. Teachers will utilize various digital platforms to communicate with students: Examples (email, Canvas, Zoom, etc.)

How do student's access email?

- Students in grades third through twelfth have Office 365 accounts.
- Open Internet browser
 - Go to www.office.com; Click on Sign in; Login using student email address and password
 - Same credentials that are used to login to district devices (Ex. Chromebook, HP Stream, Desktops)

How can a student or parent communicate with teachers?

- Teacher's email: firstname.lastname@ocsdsc.org
- Digital Messaging Platforms established by the teacher
 - Possible Examples: Canvas, Class Dojo, Class Tag, Google Hangouts, Skype, Remind, Zoom

How can a student access OCSD instructional applications?

- Open Internet browser
 - Go to <https://ocsd4sc.instructure.com> to access Canvas Learning Management System
 - Login using email address and state student ID; Click on course to access assignments
 - Go to www.clever.com/in/orangeburg to access OCSD applications and links
 - Login using Clever Badge or OCSD Student Credentials
 - Click on specific teacher page to access instructional videos or links
 - Click on icons to access district instructional programs
 - Edgenuity PathBlazer (Grades K-5); Edgenuity MyPath (Grades 6-8)
 - Apex (Grades 9-12)
 - External link: <https://www.apexvs.com/ApexUI/default.aspx>

What does a student do if they are having issues assessing an application or issue with OCSD district device?

- Open Internet browser on digital device and go to www.drive.google.com
 - Login using student email address and password; Click on 9 dots at top right corner
 - Scroll and click on Google Hangouts; Click + to start a new conversation
 - Send a message to support@ocsdsc.org or you can call software support services at 803-395-7077

Comcast and Spectrum are offering free WiFi to homes of students who have K-12 and/or college aged children. To enroll in the service, please call 1-844-488-8395. The company has stated that it will waive installation fees for households. As it relates to Comcast, the contact number is (844) 273-1634.

- And while assignments may require Internet, there are several options for families without Internet access:
 - For some assignments, the required files can be downloaded while at a free WiFi access area in advance.
 - For some assignments, the student may be able to do the actual thinking/writing process while at home, and then upload it when they return to school or are in an area where there is WiFi.